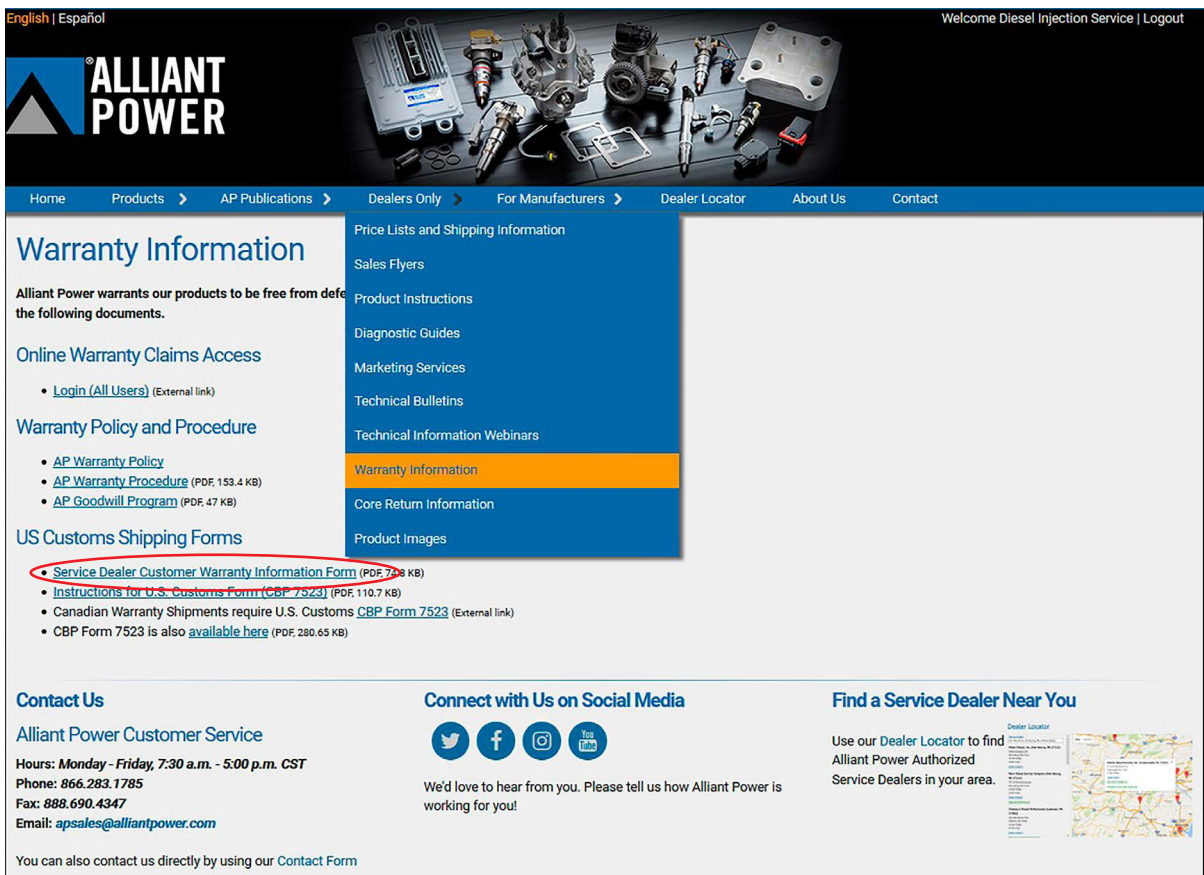


### SUBJECT: Customer Warranty Form | R-1

Alliant Power has developed a Customer Warranty Form to help Authorized Central Distributors and Service Dealers gather complete and accurate warranty information prior to filing a claim. Once this form has been filled out by the customer, the distributor/dealer will have all the necessary information to file the warranty claim online. The customer warranty form is attached and can also be found in the "Warranty Information" section of the Alliant Power website as seen below.



The screenshot shows the Alliant Power website interface. At the top, there is a navigation bar with links for Home, Products, AP Publications, Dealers Only, For Manufacturers, Dealer Locator, About Us, and Contact. The main content area is titled "Warranty Information" and contains several sections:

- Warranty Information:** A brief statement about the warranty and a list of documents.
- Online Warranty Claims Access:** A link for "Login (All Users)" (External link).
- Warranty Policy and Procedure:** Links for "AP Warranty Policy", "AP Warranty Procedure" (PDF, 153.4 KB), and "AP Goodwill Program" (PDF, 47 KB).
- US Customs Shipping Forms:** A list of links including "Service Dealer Customer Warranty Information Form" (PDF, 7.98 KB), "Instructions for U.S. Customs Form (CBP 7523)" (PDF, 110.7 KB), and "Canadian Warranty Shipments require U.S. Customs CBP Form 7523" (External link). The "Service Dealer Customer Warranty Information Form" link is circled in red.

On the right side of the page, there is a vertical menu with links for Price Lists and Shipping Information, Sales Flyers, Product Instructions, Diagnostic Guides, Marketing Services, Technical Bulletins, Technical Information Webinars, Warranty Information (highlighted in orange), Core Return Information, and Product Images.

At the bottom of the page, there are three columns of information:

- Contact Us:** Alliant Power Customer Service, Hours: Monday - Friday, 7:30 a.m. - 5:00 p.m. CST, Phone: 866.283.1785, Fax: 888.690.4347, Email: [apsales@alliantpower.com](mailto:apsales@alliantpower.com).
- Connect with Us on Social Media:** Links to Twitter, Facebook, Instagram, and YouTube.
- Find a Service Dealer Near You:** A section titled "Dealer Locator" with a map and instructions to use the Dealer Locator to find Alliant Power Authorized Service Dealers in your area.

R1-Updated screen capture to reflect new website

For more information visit  
**AlliantPower.com**

Alliant Power Technical Support: 800.735.9775 | [techsupport@AlliantPower.com](mailto:techsupport@AlliantPower.com)