

This document provides step by step instructions for creating a warranty claim on the Alliant Power online portal.

Step Number	Description
1	Login to the Customer Portal, located here: https://support.alliantpower.com/ If you need login credentials, please contact warranty@alliantpower.com. Your screen will mirror the below image.
2	<image/>

		ALLAN POWER Once logged in, click the "Support" button loca right-hand corper and	TECHNICAL BULLETIN APTB 04/22 • Sept 2022 ated to the left of the magnifying glass at the top click "Warranty Support"
	3	Customer Portal	Knowledge Base Support - Q CD User - Warranty Support Q CD User - Warranty Support Q Q Q
		Most Popular	a New Claim"
		CUSTOMER PORTAL Home > Warranty Support	T Knowledge Base Support • 🔍 CD User •
		Warranty Support	
		Q What can we help you with?	
		e.g. User login is failing	Q
	4	🗮 Warranty Claims - All Open 🕶	Search Q Open a New Claim
1			



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You will now be on the "Service Dealer" tab of the claim form. Fill in all information boxes that are marked with the red asterisk (*) next to them. Boxes that do not have the red asterisk are not mandatory but could help provide more information to the representative working your claim. When complete, press the "Next" button.

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	You will now be directed to the "Vehicle Information" tab of the claim form. Fill in all information boxes that are marked with the red asterisk (*) next to them. Boxes that do no have the red asterisk are not mandatory but could help provide more information to the representative working your claim. When complete, press the "Next" button.
6	1 - Service Dealer ✓ 2 - Vehicle Info 3 - Parts Information
	Year * Make * Model * Engine Type * 06 CHEVROLET SILVERADO V8 VIN No. * 12345678910111213
	You will now be directed to the "Parts Information" tab. Begin by pressing the "Add Produc button.
	Create Warranty Claim
	1 - Service Dealer ✓ 2 - Vehicle Info ✓ 3 - Parts Information Parts Information
7	Products Product No. ↑ Serial No. Part Result Reason Status Note Requested Labor Accepted Labor

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	There are no folder	s or files to display.							

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When you have all claim information populated, press "Save and Submit" and you will be redirected back to the main page of the portal (Step 10). This button must be pressed for your claim to be submitted, the "Save" button only saves your progress up to your last edit point. Once "Save and Submit" is clicked you will no longer be able to edit the case information.

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